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**IMPORTANT INFORMATION
ABOUT YOUR PLAN
ANNUAL STATEMENT**

Included with this letter:
2018 statement
Annual update – June 2019
Frequently asked questions

Customer ID: <client reference C12+C13>

<<Date>>

Here's your new look annual statement for your with profits plan.

What you need to know

Your annual statement shows the bonuses declared for your plan as at 31 December 2018.

Your plan number: <<Plan number>>
Your plan type: <<Plan type>>

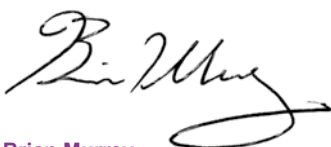
Since your last statement in June 2018, we've successfully completed a project ('the GAR scheme') which has strengthened the Scottish Life Fund. There's more detail about this and about how this affects your plan in the enclosed Annual Update booklet. We've also included some frequently asked questions.

Your new look statement

In response to customer feedback, we've updated your statement design. It aims to make the information more prominent for you and it's easier to read. We're still giving you all key details you need about your savings with us.

We're here to help

It's easy to deal with us. Our award-winning customer service team can help you with any information you need about your plan but they won't be able to give you any financial advice. If you need help making any decisions about your savings, you should speak to a financial adviser.



Brian Murray
With Profits Actuary



0345 60 50 050

Mon - Fri, 8.00am - 6.00pm



customerqueries@royallondon.com



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Keeping us up-to-date

From time to time it's good to check the details we hold for you. Making sure these are current allows us to look after you and your saving in the right way.



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SAMPLE

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