

Platinum Bond Plus

An overview of your with-profits investment



Investment

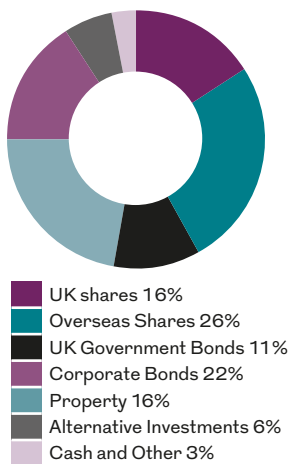
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A brief introduction

Platinum Bond Plus invests in the RLCIS OB & IB Fund, referred to here as the with-profits fund. The with-profits fund's investment strategy is to achieve growth by investing in a wide range of assets, comprising UK and overseas shares, government and other bonds, property, cash, alternative and other investments.

By investing in a wide range of investments, we create a product that is less risky than, for example, a product that invests solely in the stock market.

The mix of investments as at 31st December 2021 is shown below:



Your returns are 'smoothed' over time, so that you are cushioned from the daily ups and downs of the stock market. In this way, with-profits investments are suitable for long-term investors looking for the prospect of better returns than cash savings while not wanting full exposure to stock market volatility. However, the cash-in value of your investment may go down as well as up and you could get back less than you initially invested. Please also read the Market Value Reduction (MVR) section of this guide.

What you receive each year

We add annual bonuses and review these on a regular basis. Annual bonuses allocate part of the profits of the with-profits fund to policyholders, increasing your Bond value. Please note that the addition of bonuses is not guaranteed.

What happens when you cash in

When you cash in your investment, we may apply a final bonus which will increase your payment.

However, to ensure that those policyholders who leave the with-profits fund do not take more than their fair share at the expense of those customers who remain in the with-profits fund, we may apply a 'Market Value Reduction' (or MVR) which will reduce your cash-in value.

MVRs explained

In certain circumstances when you cash in your Bond, we may reduce the cash-in value if it is greater than your fair-share of the with-profits fund. We would do this by applying an MVR.

If we didn't do this, we would pay out more than your Bond is worth. This would reduce the amount available for other customers when they leave the with-profits fund in the future, which would be unfair.

When do MVRs not apply?

Importantly, MVRs can only apply if you cash in your investment. MVRs do not apply:

- from the 10th anniversary of investments made before 1st April 2000
- if you don't cash in
- to payments on death
- to regular income payments.

Details of the MVR were provided in the Key Features document you received when you made your investment and can also be found in your Terms and Conditions document.

Do any MVRs currently apply?

Due to the current economic climate and market conditions there are no MVRs currently being applied on Platinum Bond Plus policies.

How do we decide on the level of bonuses and MVRs?

We take decisions about applying an MVR very seriously. All decisions about bonus and MVR rates go through a rigorous governance process which includes obtaining the approval of our Board of Directors. To ensure that we are fair to our policyholders, we follow the Principles and Practices of Financial Management (PPFM). (See the **'How can I find out more information about the with-profits fund?'** section.

How can I find out how bonuses and MVRs affect my current investment?

In the statement we send you each year, we show you the cash-in value that applies to you at that time. You can also phone our Customer Contact Centre on **0345 605 7777** to obtain an up to date cash-in value.

Distribution of Estate

We aim to distribute the estate of the with profits fund to relevant policyholders fairly over time. By estate, we mean the amount by which the investments of the with profits fund are greater than the guaranteed benefits and bonuses already promised to policyholders. In recent years, we have been distributing some of the estate to policies that claim by declaring final bonus rates above what they otherwise would have

been. This year, our careful management of the with profits fund means we are able to increase the levels of estate distribution that are added to the value of claiming policies.

How can I find out more information about the with-profits fund?

The way in which we manage our with-profits fund is explained in detail in a technical document known as the 'Principles and Practices of Financial Management of the RLCIS OB & IB Fund' (PPFM).

This document is also available in a customer friendly format. You can view and download these documents, together with the most recent report about how we have complied with the PPFM. This is available on our website **royallondon.com/PPFM**.

PPFM changes

There have been no PPFM changes over the last 12 months.

Responsible Investment

At Royal London we're committed to acting and investing responsibly. Find out about the action we're taking by visiting our website **royallondon.com**. Please click on 'Mutuality' then 'Responsible Investment'.

If you need more information contact
our Customer Contact Centre

0345 605 7777

Monday to Friday 8am to 6pm excluding
bank holidays.

or visit **Royallondon.com/RLCIS**

We're happy to provide your documents in a different format, such as Braille, large print or audio, please just ask when you get in touch.



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