

Private and confidential

[POL_SALUTATION]
[POL_ADDRESS_1]
[POL_ADDRESS_2]
[POL_ADDRESS_3]
[POL_ADDRESS_4]
[POL_PCD]

Your reference: [POLICY_NUMBER]

August 2021

We're closing some of our investment options

Dear [Title Surname] [Sir/Madam]

We've been reviewing our range of existing investment options and have decided to close some of them. We'll start doing this from late November/early December and will complete it no later than 17 December 2021.

Identifying a new investment choice

We know you're using the [POL_STRATEGY_NAME] on your plan, and this is one of the options that we are closing. We've already identified a suitable alternative investment choice for you, the [NEW_STRATEGY_NAME]. The new investment choice is part of our Governed Range and comes with more ongoing governance than the current investment choice. We'll automatically change the investment choice on your plan to the new one.

[Some of our older plans can't invest in our existing Governed Range, so we've set up new investment strategies specifically for these contracts. We'll run these new investment strategies in a very similar way to our Governed Range lifestyles and they'll come with more ongoing governance than the current investment choice on your plan. However they won't be available until 18th November 2021.]

Why are we doing this?

We're closing these investment options as they've been in place for a while and we've since introduced a broader range of investment options which provide more flexibility and choice, and which also let customers target different end points based on their personal goals. These modern options benefit from ongoing governance and regular reviews provided by our Investment Advisory Committee (IAC), so we're confident that by moving customers to them, we're helping achieve better outcomes longer term.



Customer Service Team

Royal London
Royal London House
Alderley Park
Congleton Road
Nether Alderley
Macclesfield
SK10 4EL

Tel: **0345 603 7560**
Mon-Thur **8:00am-6:00pm** and
Fri **8:00am-5:00pm**.



Visit our website

royallondon.com/igc-default-change

What happens now?

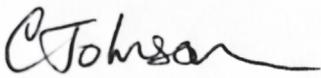
We'll automatically move your plan's investment choice on [14 October 2021][18th November 2021].

If you'd prefer that we didn't do this and instead you choose your plan's own new investment choice, you'll need to get in touch with our dedicated servicing team on **0345 603 7560** before this date.

More information

If you have any immediate questions or would like to find out more about the new investment choices, we've added some Q&As and additional information online at royallondon.com/igc-default-change

Yours sincerely



Carrie Johnson
UK Product Director, Royal London

SAMPLE

We're happy to provide your documents in a different format, such as Braille, large print or audio, just ask when you get in touch.

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